

Tell the NY State Senator to support the NYS Call Center Bill



Call Senate Majority Leader John Flanagan at **855-980-2291** and tell him:

"We need to bring the NY Call Center Jobs Act (S.6282A) to a vote in the Senate and end tax breaks for offshoring call center jobs."



- **No state subsidies for corporations that send jobs overseas.** This bill would deny grants, loans, tax benefits, and state contracts to companies that offshore jobs.
- **New York needs high-quality jobs.** Verizon has outsourced DSL technical service calls and FiOS customer service work overseas to Mexico, Canada, the Philippines and India. We need to keep those jobs here.
- **Overseas Call Centers Fail to Protect Customer Data and Privacy.** Domestic call centers protect customer data better than overseas call centers. For example, a PricewaterhouseCoopers survey found that 83% of outsourcing companies in India surveyed had information security breaches during the previous year.

CWA