

# VERIZON

## Special Published Vacancy

**POSTING START DATE:** December 21, 2022  
**RESPOND BY DATE:** January 3, 2023

**COMPANY:** Verizon Services Corp.

**TITLE:** TECHNICIAN BUS/GOV

**JOB OPENING NUMBER:** 615019 ( 1 Opening(s) )

**UNION:** CWA  
Barg-Unit: CWA PLANT - N4 (MULTI-LOCALS)  
Local 1107

**DEPARTMENT:** VSC-OSC Maintenance (1792)

**LOCATION:** 380 Rte 59  
Monsey, NY 10952

**DESCRIPTION:** 40 Hours Per Week

**SHIFT:** Regular Full Time

**TOP PAY:** \$1650.50

**ADDITIONAL INFORMATION:** Please disregard the previous job description and review what is listed below:

This position is looking to be based out of Monsey, NY. This will be a remote; work from home position with a few exceptions including training & team building events. This position is a inside position, where the candidate will work on a computer and remotely access programs/equipment to troubleshoot customer & network issues.

The skill, "Telecom Systems & Equipment" is preferred for this position.  
Description: General Duties

Duties may include, but are not limited to, the following:

Enterprise Repair Center (ERC)

- A. Administers maintenance process in accordance with published guidelines and procedures.
- B. Performs complex testing on DS0/DS1/DS3 circuits/equipment, to support maintenance/troubleshooting activities. Ability to access network equipment to include DXCs, routers, transport equipment, and utilize remote test systems.
- C. Performs routine testing related to OCN (optical circuits) and next generation services, to support maintenance/troubleshooting activities. Ability to access network equipment to include DXCs, routers, transport equipment, and utilize remote test systems.
- D. Performs complex provisioning functions on DS0/DS1/DS3 circuits/equipment, to support maintenance/troubleshooting activities. Ability to access network equipment to include DXCs, routers, transport equipment, and utilize remote test systems.
- E. Performs routine provisioning related to OCN and next generation services, to support maintenance/troubleshooting activities. Ability to access network equipment to include DXCs, routers, transport equipment, and utilize remote test systems.
- F. Updates and statuses source systems to provide accurate progress and timelines related to maintenance/troubleshooting activities.

G. Collaborates with field operations personnel to complete physical work that is needed in support of maintenance/troubleshooting activities.

H. Exercises independent judgment and manages the escalation process as required, in support of maintenance/troubleshooting activities.

I. May be required to perform additional duties and tasks as required by the Company.

#### ERC Job Description

A. Tests Results obtained in interviews and tests for this position must meet minimum requirements established by the Company, in accordance with Company policy.

B. Requires a comprehensive knowledge of telecommunications equipment, processes and systems as well as department policies and procedures.

C. Must have good written and verbal communication skills.

D. Must present a cordial and professional image of our company when working with customers.

E. Must be a self starter, keep detailed notes, and must be willing to learn on their own.

F. Ability to work independently with minimal supervision. Requires additional instructions and some guidance on new or more complex assignments. Provides technical direction and guidance to less experienced technicians.

G. Performs complex technical duties and escalates issues as needed. Follow standard procedures and guidelines. Uses individual expertise to solve difficult technical and system problems.

Even better if you have one or more of the following:

H. Associates degree in electronics and 3-6 years of job-related experience, or an equivalent combination of education and experience. (?)

I. Desktop computer skills are essential.

J. Knowledge of transmission equipment manufactured by Cisco, Siemens, Fujitsu, Alcatel, Nortel and Ciena.

K. Knowledge of SONET ring, DWDM and WDM fiber systems.

L. Knowledge of Tellabs and Alcatel DXCs.

M. Knowledge of BGW, TCOMS, CLRs, Nautilus and Venue.

N. Knowledge of One Control, TNMS, DTIx and Command Factory

O. Satisfactory performance rating & attendance record in present job.

P. May be required to work day, evening or night shifts and overtime, emergency call-outs, weekends and holidays as required. Must be available for stand-by assignment as determined by management.

**MANAGER:**

Mcnish, Timothy E  
Manager Phone#: 845/533-5419

**TEST REQUIREMENTS:**

Technician BUS/GOV SI

**Notes:**

You may submit one bid for each vacancy.

To apply, access VZ Careers:

- From a computer with intranet access (VZ work computer): Log into the VZWeb, then select: About You -> Your Info and select Job Search.
- From a non-Verizon computer: Log into [www.verizon.com/aboutyou](http://www.verizon.com/aboutyou) -> Hover over About You, Your Info and select Job Search.

For more information, see 24/7 Access to About You: [https://aboutyou.verizon.com/apps/documentlibrary/files/061094a5-cc5a-407d-b076-da733dab2756/intranet\\_053497.pdf](https://aboutyou.verizon.com/apps/documentlibrary/files/061094a5-cc5a-407d-b076-da733dab2756/intranet_053497.pdf)

# VERIZON

## Special Published Vacancy

**POSTING START DATE:** December 21, 2022  
**RESPOND BY DATE:** January 3, 2023

**COMPANY:** Verizon New York Inc.

**TITLE:** CENTRAL OFFICE TECHNICIAN

**JOB OPENING NUMBER:** 616145 ( 1 Opening(s) )

**UNION:** CWA  
Barg-Unit: CWA PLANT - N4 (MULTI-LOCALS)  
Local 1103

**DEPARTMENT:** NrE CO NY - CO - VHO

**LOCATION:** 1023 Brown St  
Peekskill, NY 10566

**DESCRIPTION:** 40 Hours Per Week

**SHIFT:** Regular Full Time

**TOP PAY:** \$1956.50

**ADDITIONAL INFORMATION:**

This position is a 3-Wall Central Office Technician. COT will be trained on frame, carrier, switch. The job may also involve roving: therefore, the COT could be working in multiple Central Offices each day. The position is a 7x24 function, including weekends and holidays. COT will begin to be assigned out-of-hour tours once Supervisor deems COT is qualified. Must have valid Driver's License. Must be able to climb ladders (275 lb weight limitation) and move/lift 50 lbs.

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**MANAGER:** Rodrick, Christopher  
Manager Phone#: 718/380-4207

**TEST REQUIREMENTS:** Network Systems Assessment

**Notes:**

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- From a non-Verizon computer: Log into [www.verizon.com/aboutyou](http://www.verizon.com/aboutyou) -> Hover over About You, Your Info and select Job Search.

For more information, see 24/7 Access to About You: [https://aboutyou.verizon.com/apps/documentlibrary/files/061094a5-cc5a-407d-b076-da733dab2756/intranet\\_053497.pdf](https://aboutyou.verizon.com/apps/documentlibrary/files/061094a5-cc5a-407d-b076-da733dab2756/intranet_053497.pdf)