

Special Published Vacancy

POSTING START DATE: May 7, 2025

RESPOND BY DATE: May 20, 2025

COMPANY: 9017 Verizon New York Inc.

TITLE: CENTRAL OFFICE TECHNICIAN

JOB OPENING NUMBER: R-1071797 (1 Opening(s))

UNION: 164 - CWA District 1 NY Plant (Collective Bargaining Agreement)
Local 1101

DEPARTMENT: AEQ3 NCP-Local Switch (AEQ3)

LOCATION: 230 W 36Th St
New York, NY 10018

DESCRIPTION: 40 Hours Per Week

SHIFT: Regular Full time

TOP PAY: \$2096.00

MANAGER: Emmanuel Nicolas
Manager's Phone#: +1 (917) 9943896

Test Requirements: Verizon Job Fit Test B
Network Systems Assessment

ADDITIONAL INFORMATION:

Summary

The Central Office Technician guarantees the integrity of the inside equipment and provides sophisticated testing procedures for identifying faults in both the inside and outside equipment.

General Duties

Duties include, but are not limited to, the following:

A. ALL NETWORK ELEMENTS AND CIRCUITS OPERATE CORRECTLY BY:

- a. Troubleshooting circuits and Central Office equipment using a variety of simple and complex electronic test equipment (including software trouble shooting and debugging procedures); perform preventive maintenance test procedures; interpret diagnostic data or indicators related to the Network elements (e.g., circuits and/or switches) and locate troubles in all Network elements (e.g., circuits and/or switches).
- b. Reviewing and Analyzing customer trouble reports and complex schematic circuit diagrams to determine what needs to be done.
- c. Installing, maintaining, and repairing complex electronic switching equipment, such as:
 - switching circuits and other essential equipment e.g., inspects, cleans, adjusts, and replaces equipment.
 - wire connections on electronic frames, distributing frames and terminals following work orders and specifications.
 - different desktop and mainframe computer systems.
- d. Dispatching trouble teams from locating bureau; and assessing switch performance and making needed changes in the software.

B. SUFFICIENT ELECTRICAL POWER (AC & DC) IS AVAILABLE FOR PROPER OPERATION OF SWITCHING AND TRANSMISSION EQUIPMENT BY:

Notes:

You may submit one bid for each vacancy.

To apply, access V Team Central, Powered by Workday:

From a computer with intranet access (VZ work computer): Log into the VZWeb, then select: About You -> For Me and select Find Jobs.

From a non-Verizon computer: Log into www.verizon.com/aboutyou -> Hover over About You -> For Me and select Find Jobs.

For more information, see 24/7 Access to About You: https://aboutyou.verizon.com/apps/documentlibrary/files/061094a5-cc5a-407d-b076-da733dab2756/intranet_053497.pdf

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- a. Keeping telephone service operating by regulating the source of electricity. This involves operating and maintaining electrical equipment such as; electrical generators, batteries, rectifiers, diesel and turbine motors, converters, inverters, etc.
- b. Testing and making needed adjustments to power sources.
- c. Inspecting power systems located on customer premises.
- d. Preparing reports and maintaining records.
- C. Some of the specific activities performed in connection with these functions are:
 - a. Interprets service orders and analyzes complex schematic drawings to determine what has to be done and the proper sequence of tasks.
 - b. Transports equipment to and from work site, which includes:
 - Loading and unloading needed tools and equipment on and off trucks, trailers, vans, etc. (Note: Equipment varies from hand held devices to large heavy pieces of machinery). Also involves driving vehicles to and from work site.
 - c. Installs and/or removes equipment at work site.
 - d. Uses testing equipment to ensure work site is free of any safety hazards.
 - e. Performs the required tasks needed to accomplish each function, such as:
 - using light to heavy equipment
 - using ladders and climbing poles; and
 - working in manholes, trenches, buildings, tunnels, etc.
 - f. Interacts with customers and intra-company departments to get information about troubles or orders.
 - g. Wipes and works with hot metal, small hand tools, mechanical equipment, color-coded and tone identified wires in the connection of wires and cables.
 - h. Checks work to ensure it meets all customer requirements.
 - i. Maintains detailed documentation on work completed.
 - j. Maintains HAZCOM inventory and documentation.
 - k. Interfaces with customers to ensure customer satisfaction.
 - l. Starts Testing.
- D. May be required to perform additional duties and tasks as required by the Company.

Basic Qualifications

- A. Tests – Results obtained in standard tests for this position must meet minimum requirements established by the Company, in accordance with Company policy.
- B. Normal medical authorization for this job except if previously taken and is still considered valid.
- C. Ability to perceive differences in wire and cable colors and distinguish audio tones.
- D. Climbs ladders and poles working with hand tools and test equipment. In some areas, pole climbing may not be a requirement; for locations where pole climbing is required, a candidate must meet the course qualification standard.
- E. Moves and/or lifts weight 60 pounds or more.
- F. Satisfactory work experience in a craft job involving the repair and maintenance of switching equipment.

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G. Satisfactory performance rating and attendance in present job.

H. Satisfactory work experience in a skilled or semi-skilled craft job or satisfactory work experience, training and/or schooling in the electrical or electronics field.

I. Must possess a valid driver's license and have a good driving record. Must be able to drive standard shift (applies only in some locations).

J. License Abstract (verification check) required.

K. Must be available to work scheduled tours designated by the Collective Bargaining Agreement and/or the needs of the business. Associates may be required to work evenings, weekends, holidays, and overtime as the needs of the business necessitate. The hours of workdays may vary to include evening or night hours (may involve a rotational schedule). Flexibility to cover work assignments associated with a 24/7 operations.

L. Overtime, work on holidays and work on non-scheduled days will be required as the needs of the business necessitate. May work to meet deadlines as the result of emergency conditions.

M. Out-of-Hour Call-Outs may occur as required by the needs of the business or as a result of emergency conditions.

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